



- 3** Write short note : (any **three**) **15**
- (a) MFG/PRO
  - (b) Process Management
  - (c) General Ledger
  - (d) SAP R/3 Modules
  - (e) SAP R/3 at Mercedes Benz.
- 4** Find True/False from the following statements and justify if it is false : **20**
- (i) ERP is often referred to as back-office software.
  - (ii) ERP is very expensive.
  - (iii) There are really three basic sides to ERP Management : People, Process and Technology.
  - (iv) People are not the crucial factor that decides the success or failure of an ERP system.
  - (v) The enterprise acts as single entity.
  - (vi) ERP is just for the Managers/Decision Makers.
  - (vii) An enterprise is a group of people with a common goal.
  - (viii) The ultimate goal of ERP implementation is optimization of business performance.
  - (ix) The fundamental characteristics of information are accuracy, relevancy and timeliness.
  - (x) ERP means more work and procedures.
- 5** (a) Why is ERP important to a company ? **8**  
 (b) Elaborate the Risks of ERP system. **7**
- OR**
- 5** (a) Describe the role of the enterprise in implementing the ERP system. **8**  
 (b) How does ERP create Value ? **7**
- 6** Write short notes : (any **three**) **15**
- (a) Common ERP Myths/Taboos
  - (b) ERP systems V/s Old Computerized Information Systems
  - (c) Benefits of ERP system
  - (d) Explosive Growth of the ERP market
  - (e) Integrated Data Model.